



LET'S WORK TOGETHER TO CLOSE THE DIGITAL DIVIDE

Access to the Internet is essential in everyday life, almost akin to running water and electricity. While many people access the Web through smart phones, a reliable high-speed connection is needed to complete homework, search for and apply for jobs, manage health care, connect with family and friends, and access resources. Unfortunately, low-income households, and especially people of color, are least likely to have high-speed Internet at home. With the help of a grant from the California Emerging Technology Fund (CETF) the United Ways of California is connecting low-income individuals and their families with low-cost offers from companies like Spectrum, Frontier, and AT&T. These programs are available for a limited time.

Who is eligible for low-cost internet service?

- Families that receive CalFresh food assistance (SNAP).
- Families that have children who receive free or reduced-price school lunch.
- Families that receive Medi-Cal.
- Senior over the age of 65 who receive Supplemental Security Income (SSI).

*Note: Individuals must live in areas served by Spectrum, Frontier, or AT&T. Eligibility requirements and speeds vary between service areas and companies.

How can you connect a client to low-cost internet service?

Pre-screening is easy and can be done from a mobile device by texting in the word CONNECT to (213) 296-0312 and completing a few simple questions. If an individual qualifies she/he can set up an appointment to apply for low-cost internet service with the help of one of our coordinators. Interested individuals can also visit www.unitedwaysca.org/broadband.

Help us spread the word on social media?

Your organization can also sign-up to receive our social media toolkit and help us reach more individuals who may be eligible to qualify for low-cost internet offers.

#GETCONNECTED

SPECTRUM INTERNET ASSIST

COST: \$14.99 per month

SPEED: 30 Mbps

DATA CAP: None

PROS: No deposit, no contract, no installation cost, no data cap, and high speed connection.

CONS: Wi-Fi router is an additional cost.

ELIGIBILITY: Student in the National School Lunch and School Breakfast Programs (NSLP) or a senior on SSI, SSD, or SSDI.

FRONTIER

COST: \$19.95 per month

SPEED: 12 Mbps down for Copper & 50Mbps down for Fiber

DATA CAP: None

PROS: Wi-Fi router included, no contract, no data cap. FREE COMPUTER for Internet subscribers new to Frontier.

CONS: Limited service area and slower speeds.

ELIGIBILITY: If any member of your household participates in the CalFresh, SSI or Medi-Cal programs.

ACCESS FROM AT&T

COST: \$10 per month for highest speed & \$5 per month for lower speed.

SPEED: 3-10 Mbps depending on location

DATA CAP: Yes. 250 or 150 GB depending on type/speed service. If you exceed data cap a \$10 for 50 GB will be charged.

PROS: No deposit, no contract, no installation cost, & Wi-Fi router.

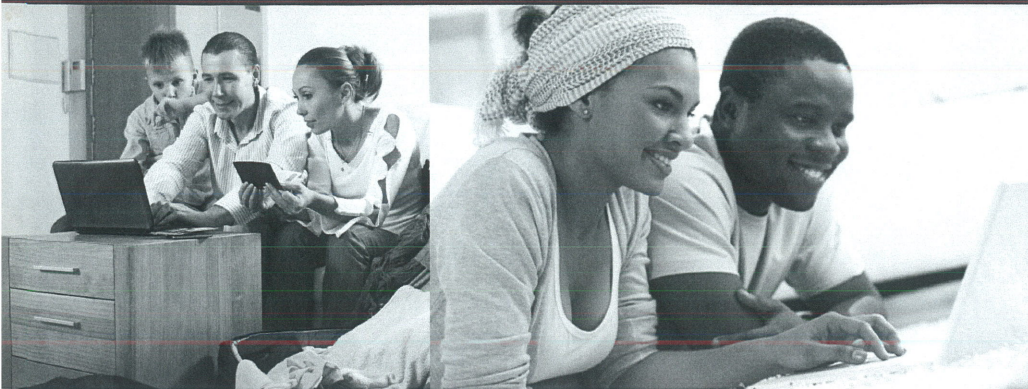
CONS: Data cap overage charge of \$10, credit check required.

ELIGIBILITY: CalFresh/SNAP or Supplemental Security Income (SSI) recipient. No outstanding AT&T debt in past 6 months.



The United Ways of California's community education program around low-cost internet service has been funded by California Emerging Technology Fund (CETF).

1107 Fair Oaks Ave #12, South Pasadena, CA 91030



TRABAJEMOS JUNTOS PARA CERRAR LA BRECHA DIGITAL

El acceso a la Internet es esencial en la vida diaria, casi como el agua corriente y la electricidad. Mucha gente tiene acceso a través de teléfonos móviles, una conexión confiable de alta velocidad es indispensable para completar tareas, buscar y solicitar trabajos, coordinar cuidados de salud, conectarse con familiares y amigos, y acceder a distintos recursos. Desgraciadamente, las familias de bajos ingresos, y especialmente las personas de grupos étnicos, son los menos propensos a tener Internet de alta velocidad en su casa. Con la ayuda de un subsidio del Fondo de Tecnología Emergente de California (CETF), United Ways of California está conectando a las personas de bajos ingresos y sus familias con ofertas de bajo costo de compañías tales como Spectrum, Frontier, y AT&T. Estos programas están disponibles por tiempo limitado.

¿Quién es elegible para servicios de Internet de bajo costo?

- Familias que reciben ayuda de CalFresh (SNAP).
- Familias que tienen hijos que reciben almuerzos gratuitos o a precios reducidos en la escuela.
- Familias que reciben Medi-Cal.
- Personas de más de 65 años que reciben Seguridad de Ingreso Suplementario (SSI).

*Aviso: Las personas deben vivir en áreas cubiertas por Spectrum, Frontier o AT&T. Los requisitos de elegibilidad y la velocidad varían según las áreas de servicio y las compañías.

¿Cómo se conecta a un cliente con un servicio de Internet de bajo costo?

La pre-selección es fácil y se puede hacer desde un dispositivo móvil enviando un texto con la palabra CONECTATE al (213) 296-0312 y completando unas preguntas simples. Si una persona califica, él/ella puede hacer una cita para solicitar el servicio de Internet a bajo costo con la ayuda de uno de nuestros coordinadores. Las personas interesadas también pueden visitar www.unitedwaysca.org/broadband.

Ayúdenos a correr la voz en las redes sociales

Su organización también puede registrarse para recibir nuestro manual de redes sociales y ayudarnos a comunicarnos con más personas que pueden ser elegibles para recibir ofertas de Internet a bajo costo.

#CONECTATE

SPECTRUM INTERNET ASSIST

COSTO: \$14.99 por mes

VELOCIDAD: 30 Mbps

LÍMITE DE DATA: Ninguno

VENTAJAS: No hace falta depósito ni contrato, no hay costo de instalación, y ofrece conexión de alta velocidad.

DESVENTAJAS: Wi-Fi router es un costo adicional.

ELEGIBILIDAD: Estudiantes en los Programas de Desayuno Escolar y Almuerzo Escolar (NSLP) o personas mayores recibiendo SSI, SSD o SSDI.

FRONTIER

COSTO: \$19.95 por mes

VELOCIDAD: 12 Mbps conexión en Cobre y 50Mbps conexión en Fibra

LÍMITE DE DATA: Ninguno

VENTAJAS: Wi-Fi router incluido, no hace falta contrato y no hay límite de data. COMPUTADORA GRATUITA para quienes se suscriben a la Internet por primera vez.

DESVENTAJAS: Área limitada de servicios y velocidades más bajas.

ELEGIBILIDAD: Si algún miembro de su familia participa en los programas CalFresh, SSI o Medi-Cal.

ACCESS FROM AT&T

COSTO: \$10 por mes por la velocidad más alta y \$5 por mes por velocidad más baja.

VELOCIDAD: 3-10 Mbps según el área

LÍMITE DE DATA: Sí, 250 GB a 150 GB según tipo/velocidad de servicio. Si usted excede el límite de data el costo será de \$10 por 50 GB.

VENTAJAS: No hace falta depósito ni contrato, no hay costo de instalación, y Wi-Fi router.

DESVENTAJAS: Costo por exceder el límite de data. Se requiere revisión de crédito.

ELEGIBILIDAD: Beneficiario de CalFresh/SNAP o Seguridad de Ingreso Suplementario (SSI). No tiene que tener una deuda con AT&T en los últimos 6 meses.



El programa de educación comunitaria de United Ways of California sobre el servicio de internet a bajo costo ha sido financiado por Fondo de Tecnología Emergente de California (CETF).

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CLEAN FUEL REWARDS PROGRAM



It Pays to Drive Electric **Collect Your \$450 Reward**

The Clean Fuel Rewards Program was created to provide rebates for plug-in electric vehicles. This new incentive comes from a state of California program fighting climate change by increasing the adoption of clean fuels such as electricity.

If you drive a new, used, or leased electric vehicle, you may be eligible to receive a \$450 rebate.

For more info about the Clean Fuel Rewards Program, visit: evrebates.sce.com/info



CHARGE READY HOME INSTALLATION REBATE



EV Charging Made Easy

Rebates up to \$1,500

For a limited time, SCE is offering residential customers rebates of **up to \$1,500** towards out-of-pocket costs for electrical upgrades and installation of a Level 2 (240-volt) charging station.

This rebate program offers two rebate options to suit the varying needs of new electric vehicle drivers.

For more information about the rebate options and eligibility requirements, visit: evrebates.sce.com/info



NEED A DESKTOP COMPUTER?

Community Action Partnership

Tech for Success Program

Earn a FREE refurbished desktop computer by participating in two financial literacy workshops in person or online!

Take any 2 workshops from the following list:

1. Power of Paycheck Planning
2. Understanding your Credit Score
3. Roadmap to Financial Freedom/Debt management
4. Budget 911
5. Identity Theft

Courses offered in person at:

**Community Action Riverside
2038 Iowa ave., Suite 101.
Riverside, CA 92507**

Participants may also take two on-line classes on credit.org, and submit certificates via email to mosantana@capriverside.org



Contact:

Monica Santana
Mosantana@capriverside.org
(951) 955-4802



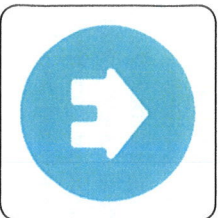
KNOW WHAT'S APPENING

SOCIAL MEDIA APPS
PARENTS SHOULD KNOW ABOUT



The Good Websites, Apps, and Devices:

The Circle: Smart Family Controls Device



This device connects to the family wifi and allows parents to tailor age-appropriate content for everyone in the home, and control the time kids spend on their devices.

Footprint Friday



A program parents can join at smartsocial.com; it sends parents an email alerting them of all the ways their child appeared in social media from the previous week.

Bark



This app is designed to monitor the texts and messages kids write, and to detect words associated with bullying, sexting, signs of depression, or suicide; if these words are detected, a warning text is sent to the parent's phone.

Face Up - Let's Help



This app allows students to pair up with an adult at school they feel they can trust, allows kids to quickly and anonymously report criminal behavior.

www.crisischat.org



A national suicide prevention website that offers online emotional support, crisis intervention, and suicide prevention services; specializes in helping adolescents with a wide variety of emotional problems.

smartsocial.com



A website that provides a wealth of information to parents about social media: how kids use and misuse it, good and dangerous apps for kids.

Life 360



This app allows parents to keep track of family-members; enables "geofencing" to alert when their child crosses certain predetermined boundaries; also encourages safe teen driving with periodic driving reports.

www.mymobilewatchdog.com



A website parents can use to monitor every text, photo, and email their child sends and receives; parents can block access to certain sites, and can use to geolocate their child's physical location.

Parental Control & Kid Tracker



An app that allows parents to manage kids' screen time, track children, and control which apps they have access to.

KNOW WHAT'S APPENING

SOCIAL MEDIA APPS
PARENTS SHOULD KNOW ABOUT



The Bad Websites, Apps, and Devices:

Ask.fm



This popular cyberbullying app is used to ask embarrassing and hurtful questions of kids, often urging them to do harmful pranks or crimes.

After School



This app creates a chat room for every school, where students can anonymously engage in every conceivable form of cyberbullying; messages often include references to pornography, alcohol, and drug use.

Houseparty



This app allows for unmonitored group video chats where up to 8 people can participate at once; extremely popular with predators, who are constantly lurking where young people gather.

Musically



This app was originally designed to allow kids to make their own music videos (popular with elementary school students). It is used to post videotaped derogatory comments to other students.

The Calculator %



There are dozens of these very popular apps designed to hide the photos and videos in a teenager's phone, or the icons on their home screen; it also hides your internet search history.

Wishbone



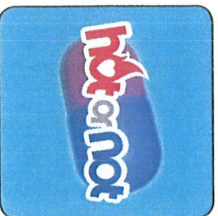
This app allows users to compare kids against each other and rate them on a scale.

TBH



"To Be Honest" app encourages kids to post and answer polls designed to be hurtful to other students; these so-called "rate & berate" polls are a frequent feature of cyberbullying apps.

Hot or Not



A "rate & berate" app based on student-generated polls that often target specific teens with insulting language; questions such as "Who's the ugliest kid in your school?" are common.

KIK Messenger



Anyone on this photo-sharing app can chat with other users, send pictures and privately message without parents seeing; very popular for sexting purposes (sending naked or semi-nude photos electronically).